Valentine's Day Insights * Northern Europe

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- Netherlands Page 13
 - Finland Page 24
 - Belgium Page 35
 - Norway Page 46
 - Sweden Page 57
 - Denmark Page 68

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✓ You Gotta Love Valentine's Day ☆

Valentine's Day has grown to become one of the biggest opportunities for advertisers to truly connect with customers. In recent years, it's one of those events that drive not only queries and clicks but engagement and conversions. As advertisers have come to realize the potential of this seasonal peak we've seen them succeed with Search, YouTube and Display. This guide serves to tell you how!

Valentine's Day related Searches drives huge volume for each Country

> **49M** # of searches

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54.5M Population in Northern Europe

Source: Google Internal Data

INSIGHTS

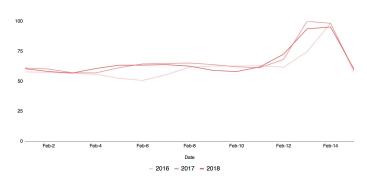
70%

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of consumers aged 18-30 who shop for Valentine's Day do so online

Source: IBIS World: Valentine's Day Spending Data

Valentine's Day related searches start peaking from 12th Feb



55% of consumers say

"...they plan ahead for Valentine's Day"

Source: Savvy Marketing Ltd

Maximize the Opportunity with Automation

For Search Campaigns

Leverage Responsive search ads

Why: With Responsive Search ads all you need is to supply the headlines, descriptions and URLs for your ads, and the system will automatically test each variation and optimize for the best combination of ad assets. The format is also optimized for seasonal peaks so make sure to start early and reap the benefits on the day.

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Coming in 2019: Smart Bidding algorithm will now automatically incorporate your RLSA 'All Visitors' and 'All Converters' lists at the account level, along with signals from Affinity, Detailed Demographics, and In-Market audiences.

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Ensure each ad group is focused around a specific theme and directs to a singular landing page

Why: The more relevant the ads and landing pages are, the more likely the user is to click through and convert, ultimately helping you meet your conversion goals.

Learn more: <u>Ad Group Organization</u>

Smart Bidding around Short Spikes in demand (24-48 hours)

Default action recommended: In most cases, no action is required as Smart Bidding can handle short spikes. If you want to support the system because you know that the conversion rate will dramatically change during the short spike, you can change the target metric in accordance with the expected change in conversion rate: Conv. rate: $3\% \rightarrow 6\% = x2$ Target Metric: Make metric easier to achieve by the same factor (tCPA x2, tROAS x $\frac{1}{2}$).

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Maximize the Opportunity with Automation

For Shopping Campaigns

2

3

If your goal is sales, use Smart Shopping campaigns to automatically maximize conversion value

Why: Get an average of 20% more conversion value¹ for the same cost, while simplifying your campaign management and saving time.

Learn more: <u>Smart Shopping Campaigns</u>

If your ROAS targets vary by product; group products based on similar target return and focus on best sellers

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Set Daily Budgets to 20 times your Video-CPA and know that it can take at least 7 days to report on conversions.

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Enable Conversions across the Consumer Journey

Engage interested shoppers while they are undecided

Drive high-intent audiences to action during peak holiday season

Detailed Demographics

Parents, Income, House-owners Top of mind awareness for gift-hunting Parents

Affinity

Shopping Styles and More Capture the attention: Luxury Shoppers Value Shoppers Frequently Dines Out Luxury Travelers

In-Market and Consumer Patterns

Active Shoppers Reach people ready to make a purchase: Apparel and Accessories Flowers Gifts & Occasions Valentine's Day Items & Decor

Custom Audiences [Next Slide]

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ACTION

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AWARENESS

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On Valentine's Day

40% of people plan to spend money on others [1] **10 Days Before Valentine's**

79%

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+9% YoY

mobile is the key device people search on

YouTube Audience Playbook - Private & Confidential

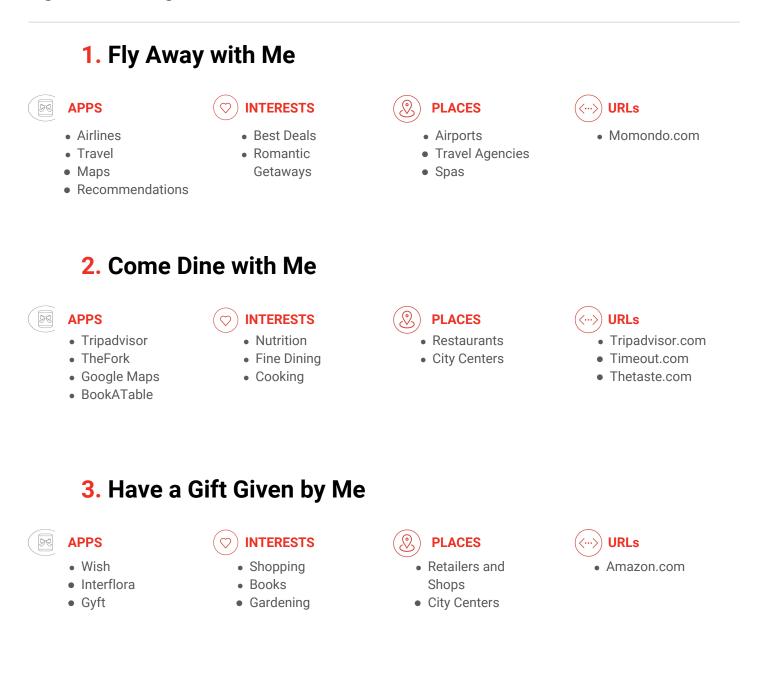
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Custom Audiences Valentine's Catalog

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Build broad audiences around consumer trends, passions and pain points by using signals from across Google. Below are example custom holiday audiences and signals to leverage.



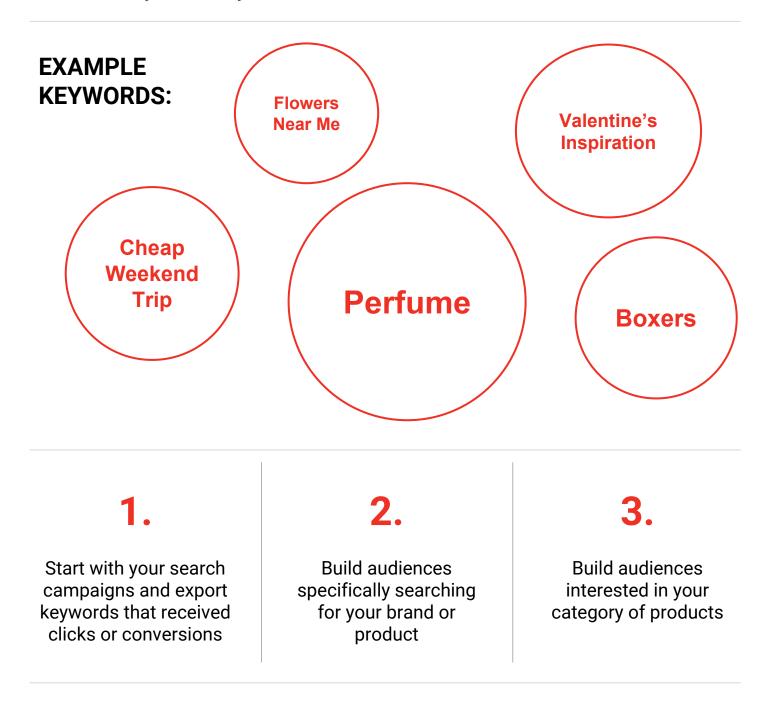
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Valentine's Day Audience Catalog

Valentine's Day Playbook 2019 - Private & Confidential

Examples of Search Audiences

Beauty

Detailed Demographics Marital Status Married In a Relationship Single In-Market Bath & Body Products Hair Care Products Makeup & Cosmetics Perfumes & Fragrances Skin Care Products Spas & Beauty Services Tanning & Sun Care Products

Gift Givers

Detailed Demographics Marital Status Married In a Relationship Single In-Market Jewelry & Watches Lingerie Men's/Women's Apparel Perfumes & Fragrances Personalized Gifts Gift Baskets + many more

Food & Dining

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 Entertainment
- Entertainmer
- Events - Finance
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3 – URLs

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2 – Places

Define the types of locations users have historically visited, based on Maps categories

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Netherlands Solution Solutio

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> **19M** # of searches

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17M Population in the Netherlands

Source: Google Internal Data

INSIGHTS

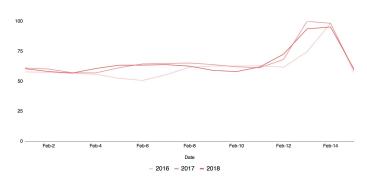


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79%

of people still have presents to buy [2] When Shopping

57% of Valentine's Day searches were on mobile

YouTube Audience Playbook - Private & Confidential

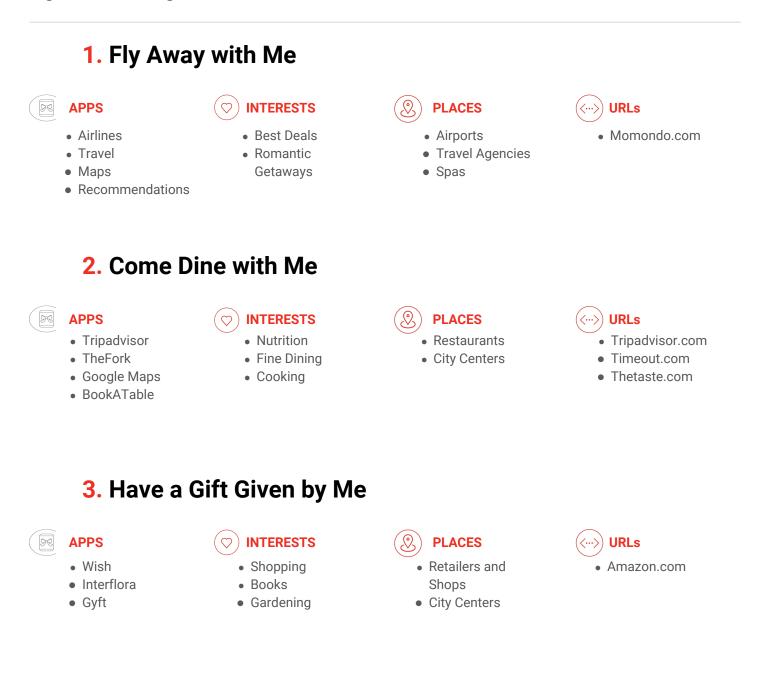
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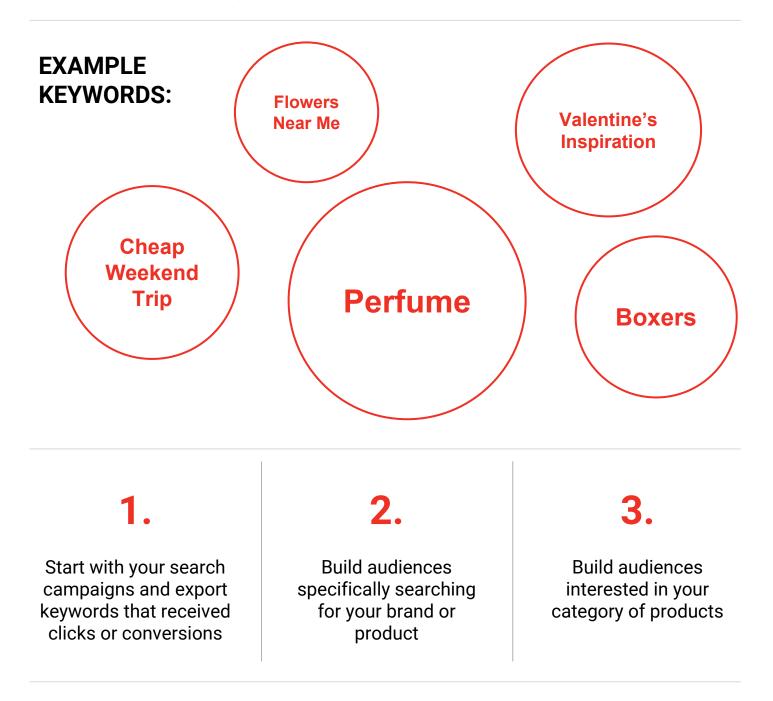
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> **3.5M** # of searches

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Source: Google Internal Data

INSIGHTS

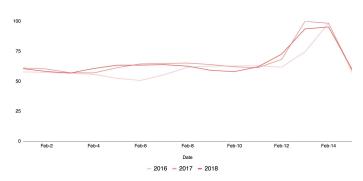


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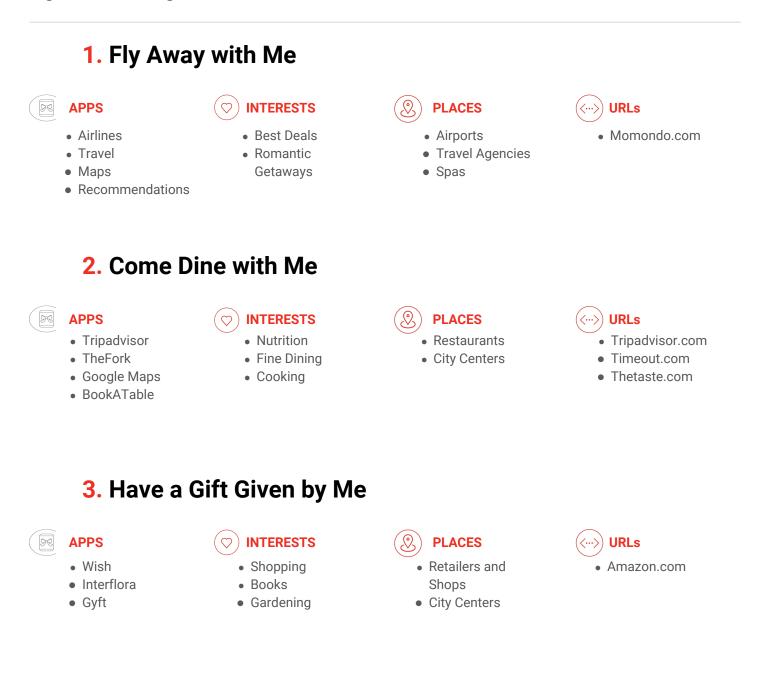
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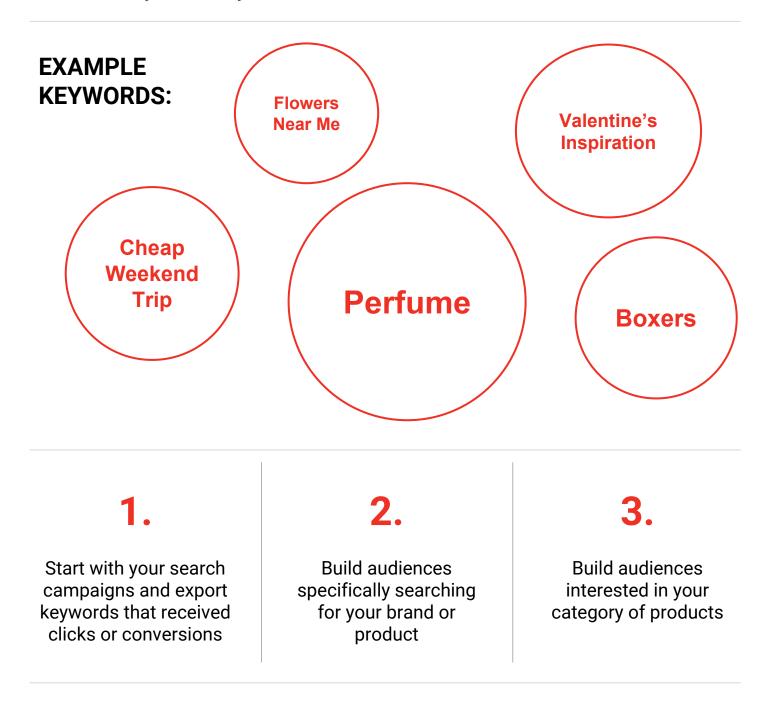
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Defines the types of apps users have downloaded, based on exact app names and similar apps from Google Play

Categories

- Art & Design
- Auto & Vehicles
- Beauty
- Books & Reference
- Business
- Comics
- Communication
- Dating
- Education
 Entertainment
- Entertainmer
- Events - Finance
- Food & Drink
- Health & Fitness
- House & Home
- Libraries & Demo
- Lifestyle
- Maps & Navigation
- Medical
- Music & Audio
- News & Magazines
- Parenting
- Personalization
- Photography
- Productivity
- Shopping
- Social
- Sports
- Tools
- Travel & Local
- Video Players & Editors
- Wear OS by Google
- Weather

3 – URLs

URL inputs are translated to a theme of Searches performed on Google.com or YouTube videos users engage with online

2 – Places

Define the types of locations users have historically visited, based on Maps categories

- Apparel Stores & Services
- Beauty & Wellness Locations
- Business, Manufacturing & Production Facilities
- Entertainment Attractions & Venues
- Food & Drink
- Restaurants
- Retailers & Shops
- Travel & Tourism
- Many more

4 – Interests

Explore what is trending, get interest ideas for your business and consumers with Google Trends or from the Keywords Packs. Visit trends.google.com

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Valentine's Day related Searches drives huge volume for each Country

> **9M** # of searches

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11M Population in Belgium

Source: Google Internal Data

INSIGHTS

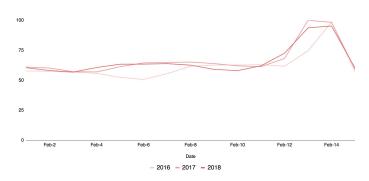


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of consumers aged 18-30 who shop for Valentine's Day do so online

Source: IBIS World: Valentine's Day Spending Data

Valentine's Day related searches start peaking from 12th Feb



55% of consumers say

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Maximize the Opportunity with Automation

For Search Campaigns

Leverage Responsive search ads

Why: With Responsive Search ads all you need is to supply the headlines, descriptions and URLs for your ads, and the system will automatically test each variation and optimize for the best combination of ad assets. The format is also optimized for seasonal peaks so make sure to start early and reap the benefits on the day.

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Ensure each ad group is focused around a specific theme and directs to a singular landing page

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Smart Bidding around Short Spikes in demand (24-48 hours)

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This is not recommended for Video (long conversion lag) and Shopping (automatic adjustments) Campaigns.



1

Maximize the Opportunity with Automation

For Shopping Campaigns

2

3

If your goal is sales, use Smart Shopping campaigns to automatically maximize conversion value

Why: Get an average of 20% more conversion value¹ for the same cost, while simplifying your campaign management and saving time.

Learn more: <u>Smart Shopping Campaigns</u>

If your ROAS targets vary by product; group products based on similar target return and focus on best sellers

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For Video Campaigns

Set Daily Budgets to 20 times your Video-CPA and know that it can take at least 7 days to report on conversions.

Why: As video is often at the beginning of the consumer journey make sure to start in time.

Learn more: <u>Smart Bidding and Video</u>
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Enable Conversions across the Consumer Journey

Engage interested shoppers while they are undecided

Drive high-intent audiences to action during peak holiday season

Detailed Demographics

Parents, Income, House-owners Top of mind awareness for gift-hunting Parents

Affinity

Shopping Styles and More Capture the attention: Luxury Shoppers Value Shoppers Frequently Dines Out Luxury Travelers

In-Market and Consumer Patterns

Active Shoppers Reach people ready to make a purchase: Apparel and Accessories Flowers Gifts & Occasions Valentine's Day Items & Decor

Custom Audiences [Next Slide]

Advertiser Inputs Engage qualified shoppers based on: URL:s Keywords Places Apps Video Formats To Drive Awareness: **TrueView for REACH**

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ACTION

AWARENESS

CONSIDERATION

STATS

On Valentine's Day

40% of people plan to spend money on others [1] **10 Days Before Valentine's**

79%

of people still have presents to buy [2] When Shopping

50% of Valentine's Day searches were on mobile

YouTube Audience Playbook - Private & Confidential

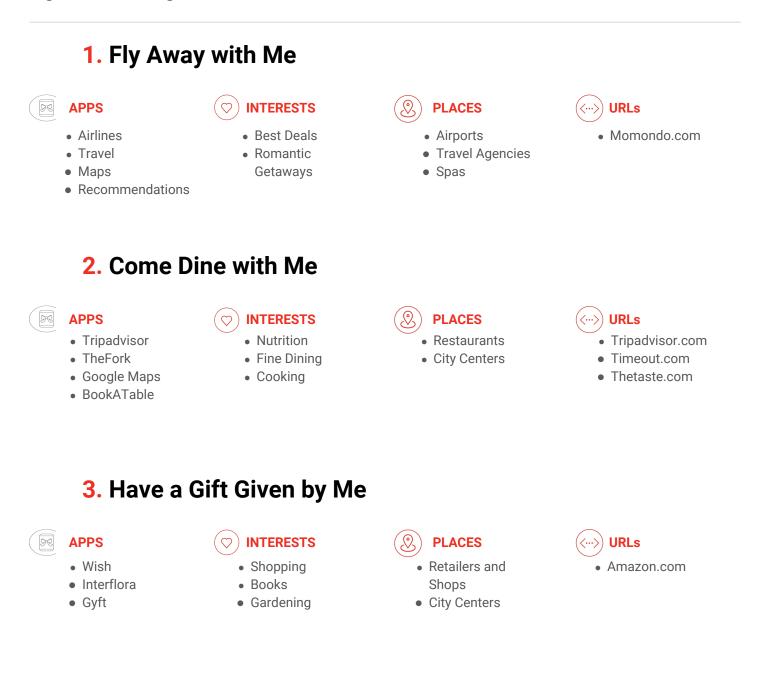
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Custom Audiences Valentine's Catalog

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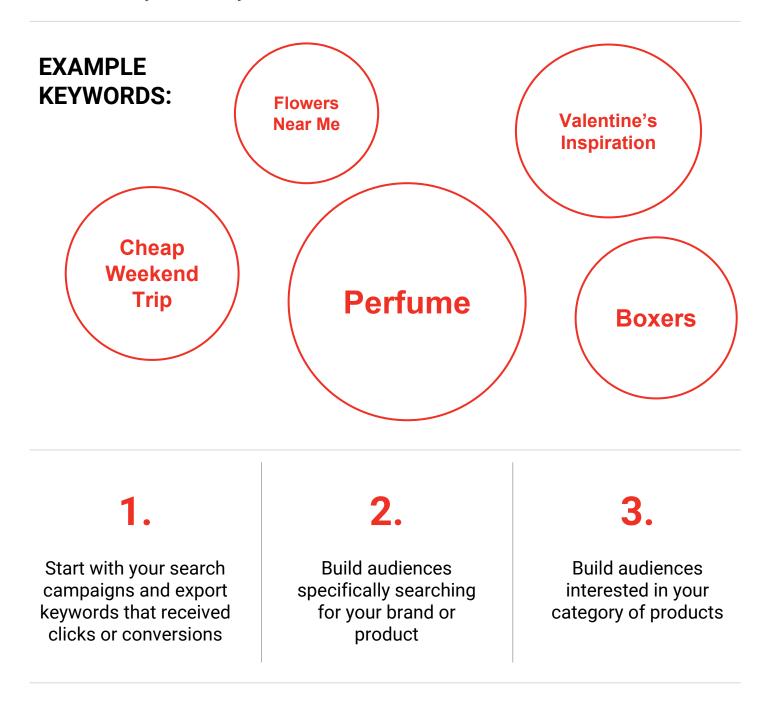
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Valentine's Day Audience Catalog

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Examples of Search Audiences

Beauty

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Gift Givers

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> **3.5M** # of searches

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5M Population in Norway

Source: Google Internal Data

INSIGHTS

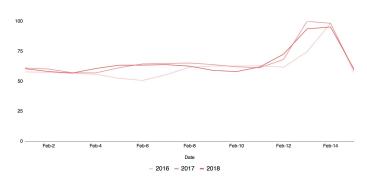


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79%

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56%

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YouTube Audience Playbook - Private & Confidential

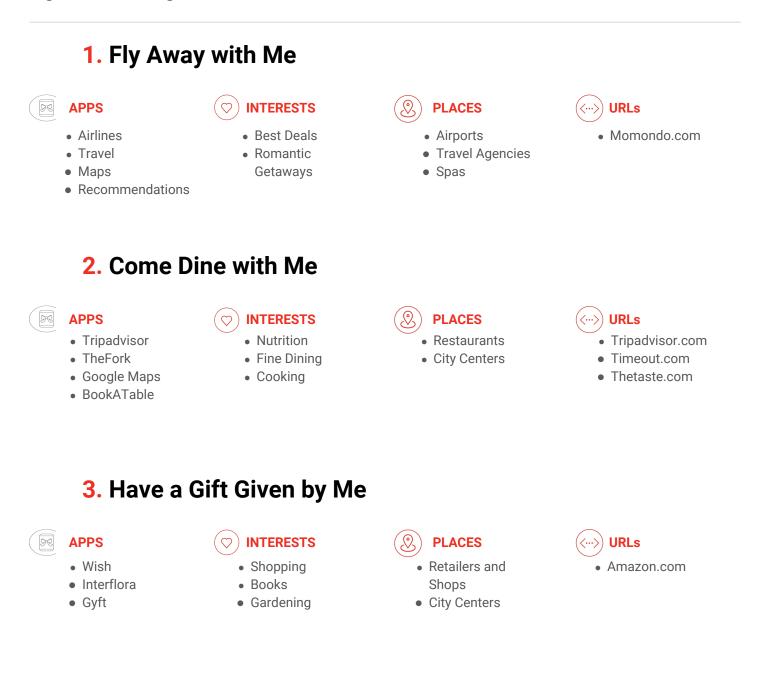
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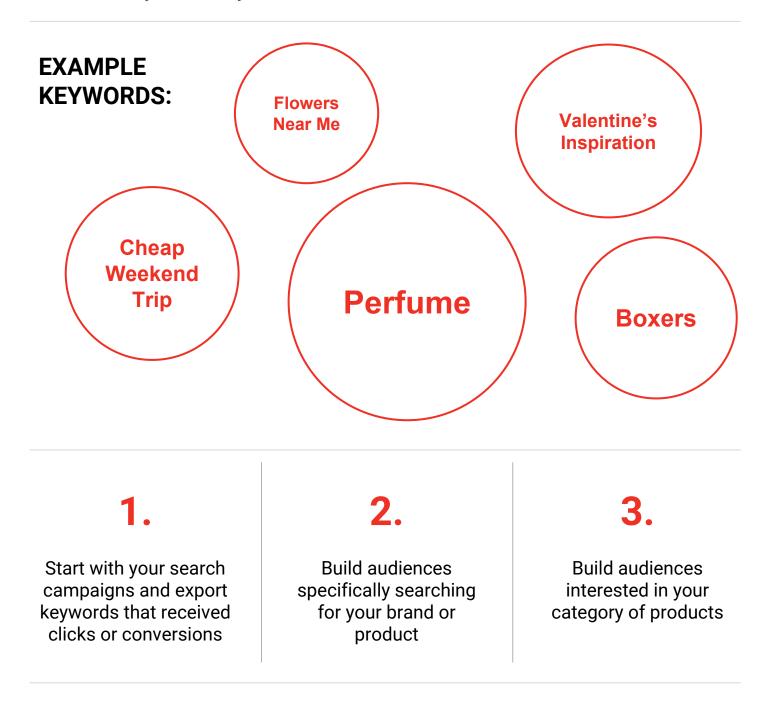
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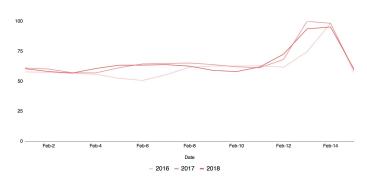


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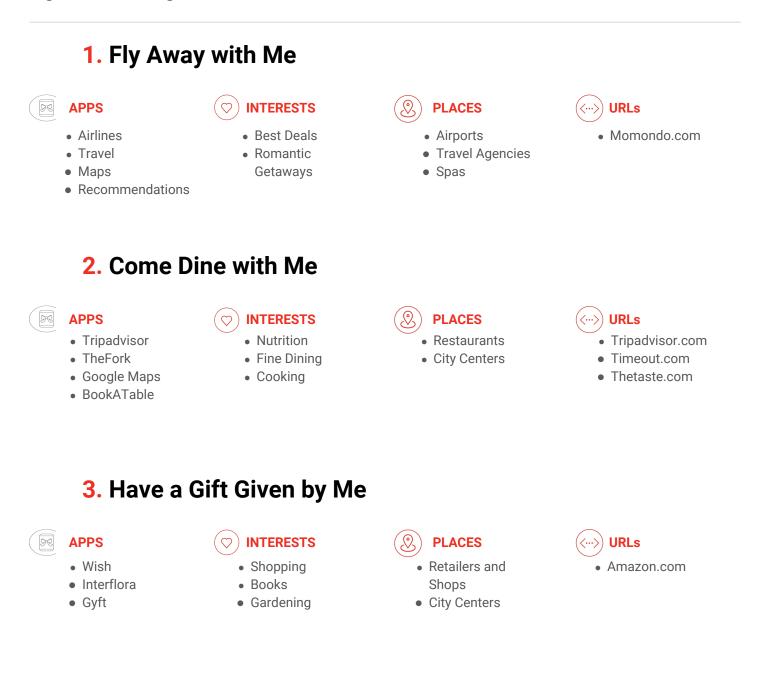
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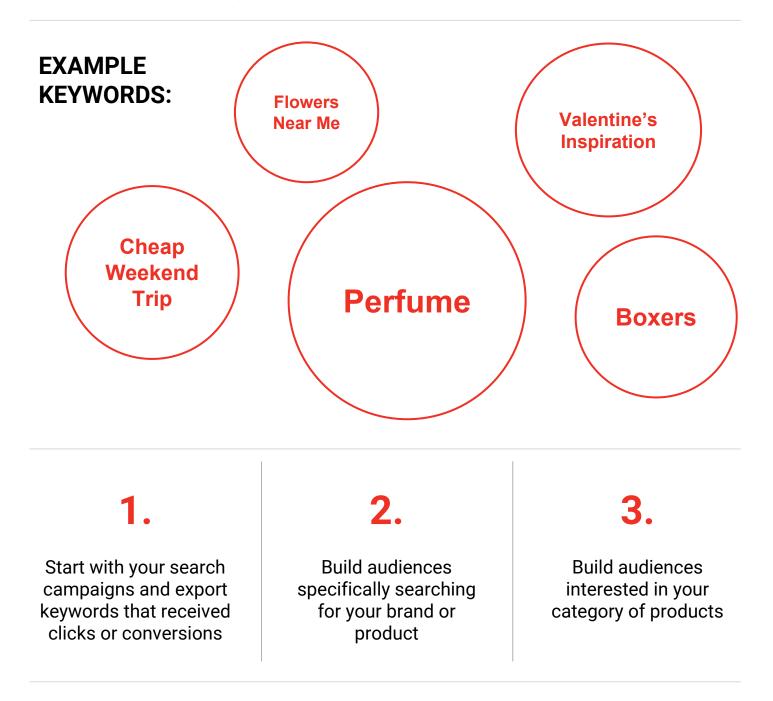
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Bath & Body Products Hair Care Products Makeup & Cosmetics Perfumes & Fragrances Skin Care Products Spas & Beauty Services Tanning & Sun Care Products

Gift Givers

Detailed Demographics Marital Status Married In a Relationship Single Affinity Shoppers Department Store Shoppers Shoppers/Luxury Shoppers Shoppers/Shopaholics

In-Market Jewelry & Watches Lingerie Men's/Women's Apparel Perfumes & Fragrances Personalized Gifts Gift Baskets + many more

Food & Dining

Detailed Demographics Parents Parents of Infants Parents of Toddlers Parents of Preschoolers Parents of Grade Schoolers Parents of Teens

Affinity Frequently Dinnes Out Cooking Enthusiasts Nightlife Enthusiasts Enthusiasts/Aspiring Chefs Foodies Green Living Enthusiasts

In-Market Flowers

Gift Baskets Valentine's Day Items & Decor Personalized Gifts Event Tickets Dating Services + many more

Travellers

Detailed Demographics Marital Status Married In a Relationship Single Affinity Travel Travel Buffs Thrill Seekers In-Market Air Travel Cruises Hotels & Accommodations Trips by Destination Swimwear

YouTube & Display Custom Audiences

Custom Affinity

Build broad audiences around consumer trends, passions and pain points by using signals like Apps, Places, URLs, Interests.

1 **– App**s

Defines the types of apps users have downloaded, based on exact app names and similar apps from Google Play

Categories

- Art & Design
- Auto & Vehicles
- Beauty
- Books & Reference
- Business
- Comics
- Communication
- Dating
- Education
 Entertainment
- Entertainmer - Events
- Events - Finance
- Food & Drink
- Health & Fitness
- House & Home
- Libraries & Demo
- Lifestyle
- Maps & Navigation
- Medical
- Music & Audio
- News & Magazines
- Parenting
- Personalization
- Photography
- Productivity
- Shopping
- Social
- Sports
- Tools
- Travel & Local
- Video Players & Editors
- Wear OS by Google
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3 – URLs

URL inputs are translated to a theme of Searches performed on Google.com or YouTube videos users engage with online

2 – Places

Define the types of locations users have historically visited, based on Maps categories

- Apparel Stores & Services
- Beauty & Wellness Locations
- Business, Manufacturing & Production Facilities
- Entertainment Attractions & Venues
- Food & Drink
- Restaurants
- Retailers & Shops
- Travel & Tourism
- Many more

4 – Interests

Explore what is trending, get interest ideas for your business and consumers with Google Trends or from the Keywords Packs. Visit trends.google.com

✓ Valentine's Day Denmark

Valentine's Day has grown to become one of the biggest opportunities for advertisers to truly connect with customers. In recent years, it's one of those events that drive not only queries and clicks but engagement and conversions. As advertisers have come to realize the potential of this seasonal peak we've seen them succeed with Search, YouTube and Display. This guide serves to tell you how!

Valentine's Day related Searches drives huge volume for each Country

> **5M** # of searches

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6M Population in Denmark

Source: Google Internal Data

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INSIGHTS

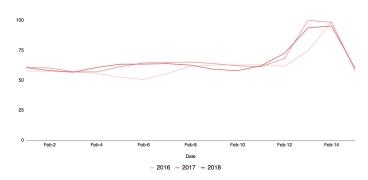
70%

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of consumers aged 18-30 who shop for Valentine's Day do so online

Source: IBIS World: Valentine's Day Spending Data

Valentine's Day related searches start peaking from 12th Feb



55% of consumers say

"...they plan ahead for Valentine's Day"

Source: Savvy Marketing Ltd

Maximize the Opportunity with Automation

For Search Campaigns

Leverage Responsive search ads

Why: With Responsive Search ads all you need is to supply the headlines, descriptions and URLs for your ads, and the system will automatically test each variation and optimize for the best combination of ad assets. The format is also optimized for seasonal peaks so make sure to start early and reap the benefits on the day.

Learn more: <u>Responsive search ads</u>

Leverage audience lists at the account level with Smart Bidding

Coming in 2019: Smart Bidding algorithm will now automatically incorporate your RLSA 'All Visitors' and 'All Converters' lists at the account level, along with signals from Affinity, Detailed Demographics, and In-Market audiences.

Why: By adding audience lists to your account, our algorithms will automatically incorporate these rich user signals (such as intent, context, recency, etc.) into any campaign running Smart Bidding and automatically adjust bids for your key audiences.

Ensure each ad group is focused around a specific theme and directs to a singular landing page

Why: The more relevant the ads and landing pages are, the more likely the user is to click through and convert, ultimately helping you meet your conversion goals.

Learn more: <u>Ad Group Organization</u>

Smart Bidding around Short Spikes in demand (24-48 hours)

Default action recommended: In most cases, no action is required as Smart Bidding can handle short spikes. If you want to support the system because you know that the conversion rate will dramatically change during the short spike, you can change the target metric in accordance with the expected change in conversion rate: Conv. rate: $3\% \rightarrow 6\% = x2$ Target Metric: Make metric easier to achieve by the same factor (tCPA x2, tROAS x $\frac{1}{2}$).

This is not recommended for Video (long conversion lag) and Shopping (automatic adjustments) Campaigns.



Maximize the Opportunity with Automation

For Shopping Campaigns

If your goal is sales, use Smart Shopping campaigns to automatically maximize conversion value

Why: Get an average of 20% more conversion value¹ for the same cost, while simplifying your campaign management and saving time.

Learn more: <u>Smart Shopping Campaigns</u>

If your ROAS targets vary by product; group products based on similar target return and focus on best sellers

Why: Easily optimize to your different ROAS targets (applicable to both Standard and Smart Shopping campaigns).

Learn more: <u>Smart Bidding and Shopping</u> <u>Campaigns</u>

For Video Campaigns

Set Daily Budgets to 20 times your Video-CPA and know that it can take at least 7 days to report on conversions.

Why: As video is often at the beginning of the consumer journey make sure to start in time.

Learn more: <u>Smart Bidding and Video</u> ▶ <u>Campaigns</u>

For Display Campaigns

Enable responsive display ads in each of your ad groups

Why: All you need is to supply the headlines, logos, images and URLs for your ads, and the system will automatically test multiple ad variations and optimize for the best combination of ad assets across Display.

Learn more: <u>Responsive display ads</u>

Consider moving to Smart Display campaigns to fully automate all aspects of your Low/Mid-funnel campaigns

Why: Smart Display Campaigns use automated targeting, ad creation and Smart Bidding to optimize your display performance while saving you time. With Smart Display Campaigns, advertisers typically see 20% more conversions¹ at the same CPA when compared to their other display campaigns.

► Learn more: <u>Smart Display campaigns</u> & <u>How-To</u>

You do not need to add audience lists to Display campaigns in order for their audience insights to be considered by Smart Bidding algorithms. You should add new audience lists to an existing ad group only if it fits your targeting strategy.

2

Enable Conversions across the Consumer Journey

Engage interested shoppers while they are undecided

Drive high-intent audiences to action during peak holiday season

Detailed Demographics

Parents, Income, House-owners Top of mind awareness for gift-hunting Parents

Affinity

Shopping Styles and More Capture the attention: Luxury Shoppers Value Shoppers Frequently Dines Out Luxury Travelers

In-Market and Consumer Patterns

Active Shoppers Reach people ready to make a purchase: Apparel and Accessories Flowers Gifts & Occasions Valentine's Day Items & Decor

Custom Audiences [Next Slide]

Advertiser Inputs Engage qualified shoppers based on: URL:s Keywords Places Apps Video Formats To Drive Awareness: **TrueView for REACH**

Video Formats For Driving Action: TrueView for ACTION

ACTION

CONSIDERATION

AWARENESS

STATS

On Valentine's Day

40% of people plan to spend money on others [1] **10 Days Before Valentine's**

79%

of people still have presents to buy [2] When Shopping



of Valentine's Day searches were on mobile

YouTube Audience Playbook - Private & Confidential

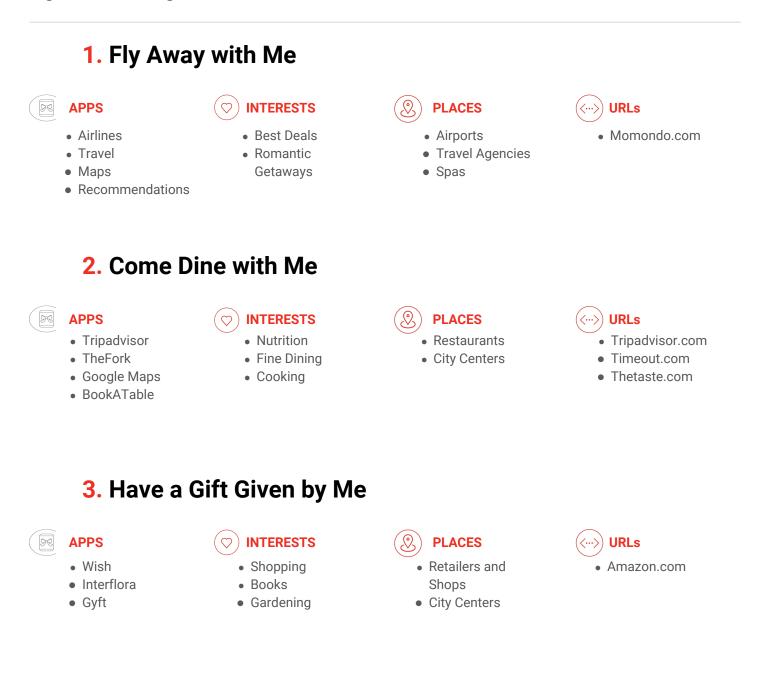
Customize Your Own Audience From Signals Across Google Properties

If you don't see the audience that fits your products or services; build tailor-made highly-qualified segments of users to develop your own custom audience for your Valentine's Day campaigns.

Custom Audiences Valentine's Catalog

Custom Affinity

Build broad audiences around consumer trends, passions and pain points by using signals from across Google. Below are example custom holiday audiences and signals to leverage.



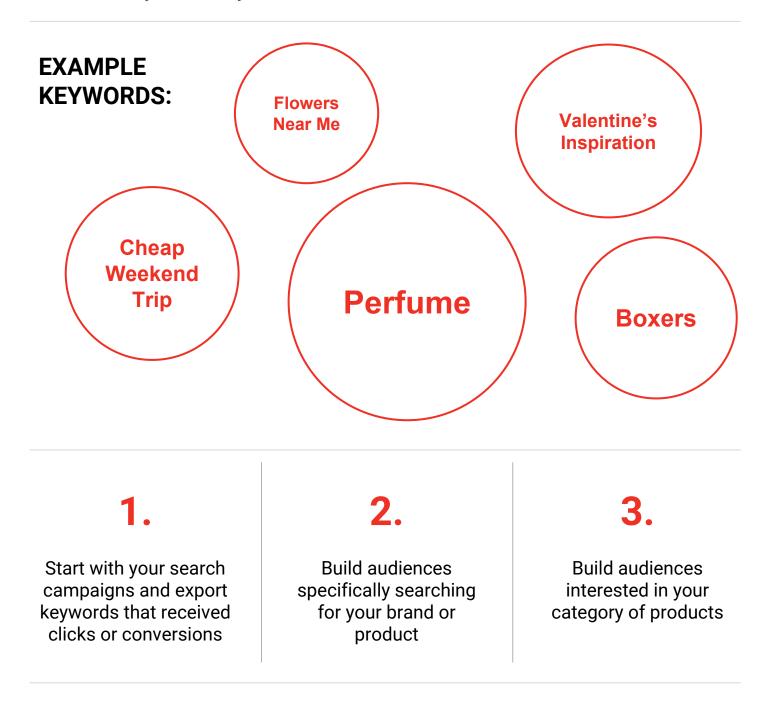
Best Practice:

To improve targeting quality and reach, enter at least 5 items for interests, URLs, places, or apps

Custom Audiences Valentine's Catalog

Custom Intent

Reach people on YouTube and Display who are actively searching for your product on Google.com. Build this audience by selecting all relevant keywords for your business.



Best Practice:

To improve targeting quality and reach, enter at >300 keywords + KW LISTS FOR VALENTINE'S DAY

Valentine's Day Audience Catalog

Valentine's Day Playbook 2019 Private & Confidential

Examples of Search Audiences

Beauty

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